

|          |             |
|----------|-------------|
| Order #: | Order Date: |
|----------|-------------|

| Product Name & Size | QTY. | AMOUNT | RETURN/REFUND REASON |
|---------------------|------|--------|----------------------|
|                     |      |        |                      |
|                     |      |        |                      |
|                     |      |        |                      |
|                     |      |        |                      |

### Return Notes

This information is **applicable to all products except** for the Clear Skin Essentials Starter Kit and Clear Skin Complete Starter Kit. For return of Starter Kits, please refer to **90 Days Money Back Guarantee**.

The return process for all products except starter kits is as follows:

- Download this Return Form and fill it out. Email us the completed form at **hello@skinlycious.com**. Products can only be refunded if return form is sent back to us within 3 days of the product receipt date. Strictly no extension.
- We will send you a **Return Merchandise Authorisation (RMA)** and return details.
- Mail your return product(s) back to us within 14 days of receiving the RMA.
- Once we receive the product(s) and verify they are **unused and in original condition**, you will receive a full refund of the **product(s) cost only**; shipping and handling costs are non-refundable.
- Upon approval, refund will be processed within 7-14 business days.

Please note that return must have prior approval before they are shipped back to us. **We will not accept return without a RMA**. The start of the 3 days period is the day courier records successful delivery.

**Customer is responsible for return shipping charges.** We highly recommend that you use a traceable delivery service when shipping the product(s). We will not be able to make any refund if we do not receive the return product(s).

In the rare case of wrong product(s) sent or with manufacturing defects, please inform us within 3 days of receipt and return the product(s) in their original condition within 10 days of receiving the RMA. The correct product(s) will be sent to you at our cost. We will also pay for the shipping cost of returning the product(s) to us.

Any purchase made by PayPal and credit card will be refunded to the original PayPal account and credit card. If the original credit card account has expired or been cancelled, we cannot issue a refund (no exceptions). We are not responsible for any charges/fees assessed by your banking institution.